

NAUTILUS

WARRANTY | LAMINATE

25 YEAR LIMITED RESIDENTIAL WARRANTY / 5 YEAR LIGHT COMMERCIAL WARRANTY / 5 YEAR MULTI-FAMILY WARRANTY

25 YEAR LIMITED RESIDENTIAL WARRANTY

The Manufacturer warrants to the original end consumer of laminate flooring panels for 25 years from the date of the purchase, that:

- The surface of the planks will not wear through
- The planks will not fade from sunlight or normal artificial lighting
- The planks will resist stains
- The plank joints will remain secure after installation
- The planks are free from manufacturing defects

This limited warranty is made subject to the following conditions: Laminate flooring installation instructions, and must be used for indoor areas according to their utility rating.

- This limited warranty does not cover negligence, improper installation or maintenance, insufficient protection, improper alterations to the original materials, insects, severe accidents, and exposure to extreme heat, burns, fire, natural disasters such as hurricanes.
- The surface wear is readily visible, i.e. a minimum of one square inch, and is not the result of sand or other abrasive materials.
- The surface wear or damage is not the result of abuse, improper care and maintenance, sliding furniture or heavy objects across the floor without proper protection, severe impact, scratching, cutting, or chemical damage.
- Laminate flooring planks installed with any manufacturing defect are not covered by this limited warranty.
- Any claim under this limited warranty shall be made by contacting your retailer within thirty (30) days after the defect is detected.
- Proof of purchase with the date of purchase must be presented with the claim.
- This limited warranty covers the repair or replacement, at the manufacturer option, of the affected laminate flooring planks. If repair is not commercially practicable, or if the design or model line that is claimed for is no longer available, the manufacturer will replace the affected materials with another design or model line of equal value.
- This limited warranty is not transferable, and extends only the original end consumer.
- The above constitutes the customer sole and exclusive remedy for claims under this limited warranty. This limited warranty constitutes the entire agreement between the parties.

LIGHT COMMERCIAL WARRANTY

The Manufacturer warrants that for 5 years of light-commercial use from the date of original purchase that this floor:

- Will not wear through the decorative surface (scratches or reduction in gloss level is not considered wear).
- Will not fade as a result of direct sunlight, household, or office lighting.
- Will be free of manufacturing defects.

** Light Commercial is defined as light traffic commercial areas such as business offices and boutique shops. Heavier traffic areas, entry foyers, food preparation areas, or any area where there are heavy rolling loads are not recommended. If there is any question as to whether the site is determined to be light commercial, contact your local distributor.*

MOISTURE WARRANTY

The Manufacturer warrants the laminate flooring in its original manufactured state to the original purchaser from the date of purchase, under normal residential use, that the surface, when properly installed, shall be resistant to damage from normal household spills resulting in discoloration or structural decomposition. The Moisture Warranty does not cover flooding, surface water puddles standing more than 72 hours, leaking pipes, household mechanical failures, appliance leaks or pet urine.

RADIANT HEAT (UNDERFLOOR) INSTALLATION:

The Manufacturer warrants to you (the original purchaser) that this Laminate may be installed over water-based radiant-heated subfloors, provided the surface temperature of the system does not exceed 81°F, and the relative humidity levels are maintained between 35% and 55%.

IMPORTANT: Due to the speed of sudden temperature changes, which has potential to negatively affect laminate flooring construction, it is not recommended to install this Laminate with electrical radiant heating systems. This will not be covered by The Manufacturer's warranty. Radiant heating systems using water are acceptable. Before installing over newly constructed radiant heat systems, operate the system at maximum capacity to force any residual moisture from the cementitious topping of the radiant heat system. Then set the thermostat to a comfortable room temperature for the installation. It is recommended that the radiant heat be applied in a gradual manner after installing the laminate flooring. Refer to the radiant heat system's manufacturer recommendations for additional guidance.

LIFETIME STRUCTURAL WARRANTY

The Manufacturer offers a Lifetime Structural Warranty for residential use on the Manufacturer's Laminate flooring. This warranty covers the entire Manufacturer's laminate flooring properly installed in approved product applications as recommended by Manufacturer.

The Manufacturer warrants this laminate flooring, in its original manufactured state, to be defect-free with regard to lamination, assembly, and milling.

DISCLAIMER OF WARRANTY

This limited warranty does not create for or impose upon the manufacturer any obligations or liabilities arising from any other warranties, expressed or implied, including merchantability or fitness for a particular purpose. The manufacturer shall not be liable to the customer or any other person for any incidental, special, or consequential damages, and disclaims liability for breach of any other expressed or implied warranties with respect to this product. Some jurisdictions do not allow exclusions or limitations of incidental or consequential damages, so the foregoing exclusion or limitation of incidental or consequential damages may not obtain. This limited warranty gives the customer specific legal rights. Such rights may vary from one jurisdiction to another.

Contact your flooring retailer with questions or concerns regarding your flooring purchase.